

Vacuum Products Division

 ϵ

Field Installation Instructions

Ion Source Replacement

for Agilent Technologies Helium Leak Detection (G8610, G8611, or G8612)

or for VS Series Leak Detector

Part Number 699910005

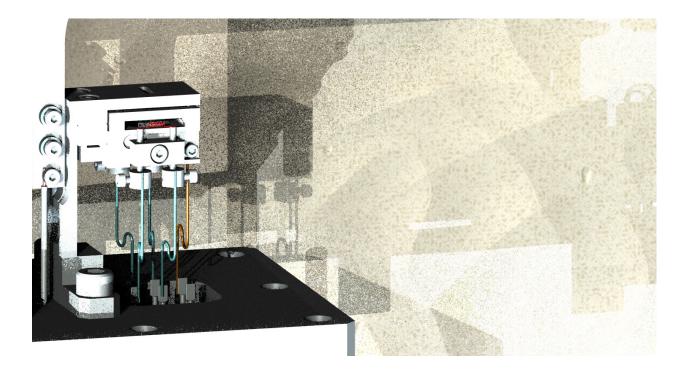
Rev. B

October 2017





Ion Source Replacement for Agilent Helium Leak Detector



© Agilent Technologies, Inc. 2017



Warranty

Products manufactured by Seller are warranted against defects in materials and workmanship for twelve (12) months from date of shipment thereof to Customer, and Seller's liability under valid warranty claims is limited, at the option of Seller, to repair, to replace, or refund of an equitable portion of the purchase price of the Product. Items expendable in normal use are not covered by this warranty. All warranty replacement or repair of parts shall be limited to equipment malfunctions which, in the sole opinion of Seller, are due or traceable to defects in original materials or workmanship. All obligations of Seller under this warranty shall cease in the event of abuse, accident, alteration, misuse, or neglect of the equipment. In-warranty repaired or replaced parts are warranted only for the remaining unexpired portion of the original warranty period applicable to the repaired or replaced parts. After expiration of the applicable warranty period, Customer shall be charged at the then current prices for parts, labor, and transportation. Reasonable care must be used to avoid hazards. Seller expressly disclaims responsibility for loss or damage caused by use of its Products other than in accordance with proper operating procedures. Except as stated herein, Seller makes no warranty, express or implied (either in fact or by operation of law), statutory or otherwise; and, except as stated herein, Seller shall have no liability under any warranty, express or implied (either in fact or by operation of law), statutory or otherwise. Statements made by any person, including representatives of Seller, which are inconsistent or in conflict with the terms of this warranty shall not be binding upon Seller unless reduced to writing and approved by an officer of Seller.

Warranty Replacement and Adjustment

All claims under warranty must be made promptly after occurrence of circumstances giving rise thereto, and must be received within the applicable warranty period by Seller or its authorized representative. Such claims should include the Product serial number, the date of shipment, and a full description of the circumstances giving rise to the claim. Before any Products are returned for repair and/or adjustment, written authorization from Seller or its authorized representative for the return and instructions as to how and where these Products should be returned must be obtained. Any Product returned to Seller for examination shall be prepaid via the means of transportation indicated as acceptable by Seller. Seller reserves the right to reject any warranty claim not promptly reported and any warranty claim on any item that has been altered or has been returned by nonacceptable means of transportation. When any Product is returned for examination and inspection, or for any other reason, Customer shall be responsible for all damage resulting from improper packing or handling, and for loss in transit, notwithstanding any defect or non-conformity in the Product. In all cases, Seller has the sole responsibility for determining the cause and nature of failure, and Seller's determination with regard thereto shall be final. If it is found that Seller's Product has been returned without cause and is still serviceable. Customer will be notified and the Product returned at Customer's expense; in addition, a charge for testing and examination may be made on Products so returned.



This page intentionally left blank



Table of Contents

Warranty	
Warranty Replacement and Adjustment	ii
1 Preface	1
1.1 Documentation Standards	1
1.1.1 Symbols	1
1.2 Hazard and Safety Information	
1.2.1 Solvents	
1.2.2 Vacuum Equipment and Cleanliness	
1.2.3 O-ring Care	
1.2.4 Metal Seal Care	
1.2.5 Spectrometer	
2 Filament İnstallation: Agilent Helium Leak Detector Model G8610, G8611, or G8612	6
2.1 Equipment Required for G8610, G8611, or G8612	
2.2 Installation Procedure for G8610, G8611, or G8612	6
3 Filament Installation: Agilent Legacy VS Series Helium Leak Detector	16
3.1 Equipment Required for Agilent Legacy VS Series Helium Leak Detector	16
3.2 Installation Procedure for Agilent Legacy VS Series Helium Leak Detector	
Table of Figures	
Table of Figures Figure 2-1. Covers	é
Figure 2-2. Spectrometer access	
Figure 2-3. Spectrometer exploded view	
Figure 2-4. Ion support assembly	
Figure 2-5. M4 support screws	
Figure 2-6. Collimator wire connection	
Figure 2-7. Ion chamber and extractor plate	
Figure 2-8. Filament positioning	
Figure 2-9. Filament alignment	
Figure 2-10. Spectrometer alignment	
Figure 2-11. Tightening spectrometer header screws	
Figure 2-12. Ion source header pin schematic	
Figure 2-13. Ion source header pin locations	
Figure 3-1. Rear screws	
Figure 3-2. Fan assembly	
Figure 3-3. Cable locations	
Figure 3-4. Spectrometer access	
Figure 3-5. Spectrometer exploded view	
Figure 3-6. Ion Support Assembly	
Figure 3-7. M4 support screws	
Figure 3-8. Collimator wire connection	
Figure 3-9. Ion chamber and extractor plate	
Figure 3-10. Filament positioning	
Figure 3-11. Filament alignment	
Figure 3-12. Spectrometer alignment	
Figure 3-13. Tightening spectrometer header screws	
Figure 3-14. Ion source header pin schematic	
Figure 3-15. Ion source header pin locations	
List of Tables	
Table 2-1. Equipment required for G8610, G8611, or G8612 models	(
Table 3-1. Equipment required for VS models	



1 Preface

1.1 Documentation Standards

1.1.1 Symbols

This manual uses the following documentation standards:

NOTE



Notes contain important information.

CAUTION



Cautions appear before instructions, which if not followed, could cause damage to the equipment or data loss.

WARNING



Warnings appear for a particular procedure or practice which, if not followed correctly, could lead to serious injury or death.

1.2 Hazard and Safety Information

Operators and service personnel must be aware of all hazards associated with this equipment. They must know how to recognize hazardous and potentially hazardous conditions, and know how to avoid them. The consequences of unskilled, improper, or careless operation of the equipment can be serious. Every operator or service person must read and thoroughly understand operation/maintenance manuals and any additional information provided by Agilent. All warning and cautions must be read carefully and strictly observed. Consult local, state, and national agencies regarding specific requirements and regulations. Address any safety, operation, and/or maintenance questions to your nearest Agilent office.

The common international symbols used in this manual, and on the equipment, are defined below:

0	OFF Supply (Power)	Ŧ	Earth (Ground) Terminal
	ON Supply (Power)	<u>_</u>	Protective Conductor Terminal
\triangle	Warning, Risk of danger Refer to documentation	<i></i>	Frame or Chassis Terminal
~	Alternating Current		Caution, Hot Surface
===	Direct Current		Caution, Risk of Electrical Shock
	Do Not Place in Trash		

1.2.1 Solvents

Warning



The mechanical components of leak detectors may be cleaned with one of the recommended solvents. When heated, sprayed, or exposed to high-temperature equipment, these solvents become flammable and explosive, causing serious injury or death. Do not use these solvents near a high-temperature source. Ventilate the working area with a blower and work in a large, well-ventilated room.

Solvents are irritants, narcotics, depressants and/or carcinogens. Their inhalation and/or ingestion may produce serious side effects. Prolonged or continued contact with the skin results in absorption through the skin and moderate toxicity. Always ensure that cleaning operations are carried out in large, well ventilated rooms, and wear eye shields, gloves, and protective clothing.

Due to the effective cleaning nature of VacuSolv solvent and its residue-free properties, Agilent' Component and Spectrometer Cleaning Kit (Part Number 670029096), used in accordance with the kit instructions, is recommended for cleaning spectrometer components. The kit can also be used for fine cleaning of other parts in the leak detector's vacuum system such as valves and fittings. No rinsing steps or high-temperature drying is required following cleaning with VacuSolv. Although appropriate precautions are advised, VacuSolv is compatible with most materials and does not contain toxic chemicals or CFCs (chlorofluorocarbons). Other acceptable solvents are isopropyl alcohol (IPA) or Dow Corning® OS-20.

To clean the leak detector plastic top enclosure, the LCD display and front panels, use only a soft cloth slightly dampened with water or a mild soap.

Do NOT use excess water or cleaning solvents of any kind.

Avoid splashing any cleaning solvents into the unit through the ventilation openings or Front Panel buttons. Wipe the surface with a dry lint-free cloth.

1.2.2 Vacuum Equipment and Cleanliness

Caution





1.2.3 O-ring Care

When removing, checking, or replacing O-rings, keep in mind the following:

NOTE



Agilent recommends replacing all O-rings during routine maintenance or during any maintenance procedure requiring that O-rings be removed.

CAUTION



Remove O-rings carefully with your fingers. Do not use metal tools for this task; this prevents scratching of any sealing surfaces.

- Wipe all O-rings clean with a lint-free cloth before installation to ensure that no foreign matter is present to impair the seal.
- Do not use grease or any other substance on O-rings that will come in contact with the vacuum surfaces.
- Do not use alcohol, methanol or other solvents on O-rings. Doing so causes deterioration and reduces their ability to hold a vacuum.
- Agilent does not recommend the use of vacuum grease. If applicable, apply a small amount of Apiezon® L grease and wipe the O-rings shiny dry.

1.2.4 Metal Seal Care

CAUTION



Metal Seals must be replaced any time a spectrometer is opened. All fasteners must be installed and torqued per assembly procedure specifications. Remove Metal Seals carefully with your fingers or a soft tool. Metal tools scratch sealing surfaces.

- Metal Seals are supplied in pre-cleaned condition. No cleaning is required. If necessary, Metal Seals can be cleaned using the recommended solvents. Wipe Metal Seals clean with a lint-free cloth before installation to ensure that no foreign matter impairs the seal.
- Do not use grease or any other substance on Metal Seals that will come in contact with the spectrometer.

1.2.5 Spectrometer

CAUTION



Store the Ion Source/Preamplifier sub-assembly in a cool, dry area in a tightly sealed, ESD protected container. Wear non-powdered, ESD-safe Nitride or equivalent gloves when handling the spectrometer. Wash hands thoroughly after handling the spectrometer filaments and especially before smoking or eating.

The spectrometer and PCB's are static sensitive devices. Wear a grounding strap when performing any maintenance on these units and especially when performing maintenance of static sensitive parts.

CAUTION



The spectrometer operates at a very high vacuum produced by the high vacuum turbomolecular pump. Service of the spectrometer requires that this vacuum be vented to the atmosphere.



2 Filament Installation: Agilent Helium Leak Detector Model G8610, G8611, or G8612

The same filament replacement kit is compatible with any model G8610, G8611, or G8612, as well as legacy Agilent model VS series leak detectors.

2.1 Equipment Required for G8610, G8611, or G8612

The following tools are suggested for assembly.

Table 2-1. Equipment required for G8610, G8611, or G8612 models

Item	Note
Hot Ion Source Replacement Kit (VSFLDHIS)	
Slotted screw driver	Use to remove leak detector covers
Metric Allen wrench set (Range 1.5 mm to	
10 mm	
Needle nose pliers or tweezer	
M3 Phillips head screw driver	
Torque wrench (must be adjustable to 40 in-	
lbs (4.5 N-m) and 90 in-lbs (10.2 N-m))	
Digital multimeter (Fluke 187 or equivalent)	For resistance and continuity measurements

NOTE



Inspect the new ion source kit for deformation, damage and filament coating flaking prior to installation. Do not install if damaged. Touching the filament under any condition will cause damage.

2.2 Installation Procedure for G8610, G8611, or G8612

For clarity, some items have been omitted from views.



Figure 2-1. Covers



- 1. Turn off the power switch located on the back of the unit and unplug.
- 2. Wait 30 seconds for the high voltage to dissipate
- 3. Using a slotted screw driver, unfasten the captive screws holding each of the four covers. If the unit is equipped with a handle, remove the handle.
- 4. Detach all four covers and rotate the top lid about the display, as to give access to the spectrometer.

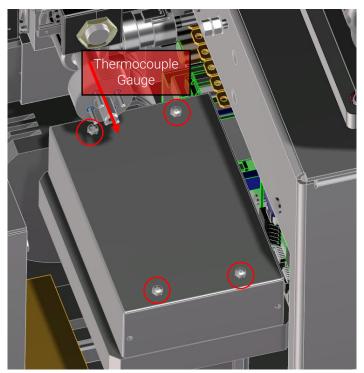


Figure 2-2. Spectrometer access

5. To remove the spectrometer top cover, it may be necessary to first pull straight out the thermocouple gauge (shown in Figure 2-2 with the red arrow. It is shown without the outside black plastic cover). Leave the thermocouple gauge connected to its wiring. Use an M3 Phillips head screw driver to remove the four screws securing it. The screw shown in the top right of Figure 2-2 will be securing a grounding strap. Leave the ground strap hanging from the leak detector frame. Disconnect the two electrical cables plugged into the spectrometer board, the pre-amp RJ45 style connector on the turbo side of the spectrometer, and the ion source multi-pin connector (Cables not shown for clarity: refer to Figure 2-3). Remove the top cover, set aside with the screws.

CAUTION



Static sensitive device, ensure that personnel are properly grounded before proceeding.

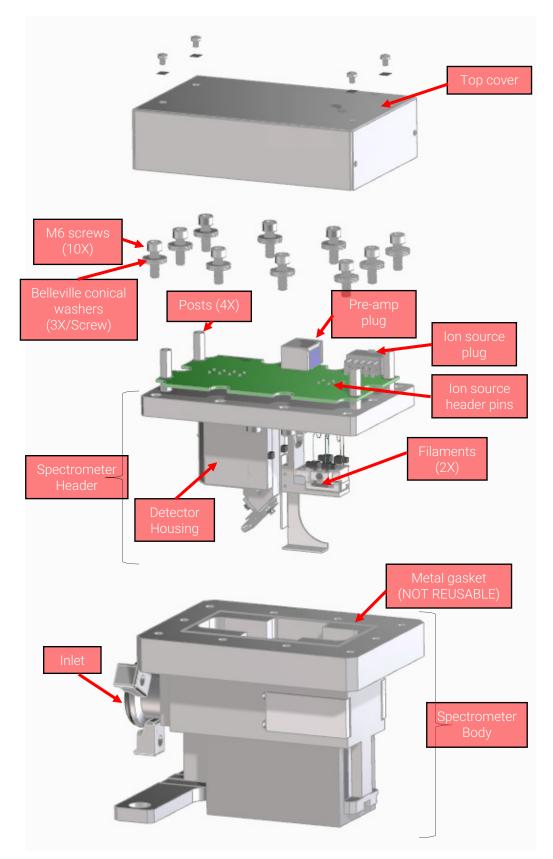


Figure 2-3. Spectrometer exploded view

CAUTION



Wear non-powdered, ESD-safe Nitride or equivalent gloves (not included in kit) to prevent skin oils from getting on vacuum surfaces.

Refer to Figure 2-3 for disassembly of the spectrometer header.

- 6. Loosen screws (10X) and remove spectrometer header from spectrometer body. The vacuum system vents to atmosphere as the screws are loosened. Retain the socket head cap screws and Belleville washers. Maintain correct orientation of Belleville (conical) washers when removing.
- 7. Remove the spectrometer header. Rest upside-down on the four posts sticking up from the printed circuit board.
- 8. Remove metal gasket and discard. Do not scratch the mating surface when removing the gasket. To prevent scratching of any sealing surface, do not use metal tools for this task. Do not attempt to reuse the gasket.
- 9. Examine the spectrometer cavity for discolored areas. If the inside of the spectrometer body appears dirty, clean it with Vac-u-solv spectrometer cleaning kit (Agilent part number 670029096).

Refer to Figure 2-4 for reference.

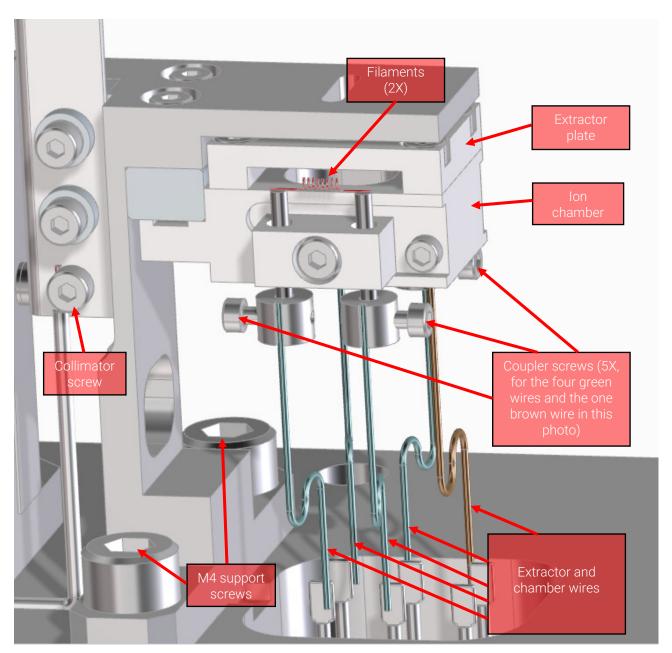


Figure 2-4. Ion support assembly



- 10. Loosen the four filament coupler screws.
- 11. Loosen the collimator screws.
- 12. Loosen two M1.6 socket head screws securing the ion source high voltage connection.
- 13. On a clean work surface, remove the two M4 support screws. See Figure 2-5.

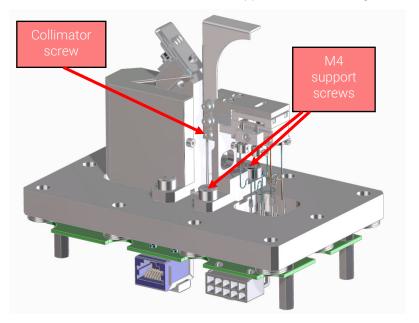


Figure 2-5. M4 support screws

14. Gently remove the ion support assembly from the spectrometer header.

NOTE

Ensure that no damage is done to the spectrometer wire during disassembly.

- 15. Position the new ion support assembly into the spectrometer header and align.
- 16. Secure the spectrometer header using two M4 support screws

Agilent Vacuum Products Division

- 17. Connect the collimator wire to the collimator plate using an M 1.5 screw. See Figure 2-6.
- 18. Connect the 4 coupler screws to their respective filaments.

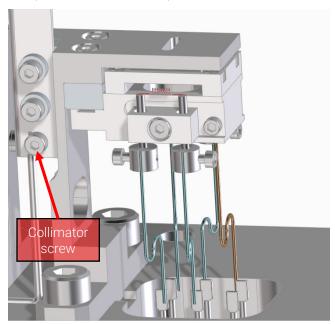


Figure 2-6. Collimator wire connection

19. Insert the high voltage ion source wire (brownish-orange wire in rendering) into the ion chamber and tighten the M1.6 socket head screw.

NOTE



Pull lightly with small pliers on the high voltage ion source wire (brownish-orange) to ensure it is connected securely and will not pull out.

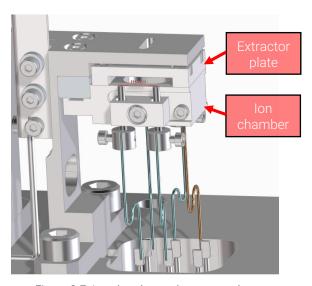


Figure 2-7. Ion chamber and extractor plate

20. Insert new filaments into a pair of couplers. Verify filament alignment as shown in Figure 2-8 and Figure 2-9. Keep screws loose while aligning the filament position, then tighten screws securely once aligned.

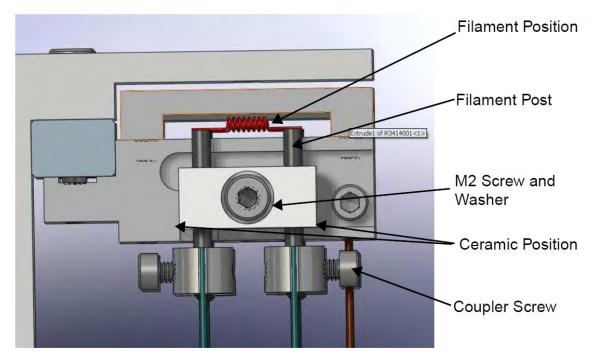


Figure 2-8. Filament positioning

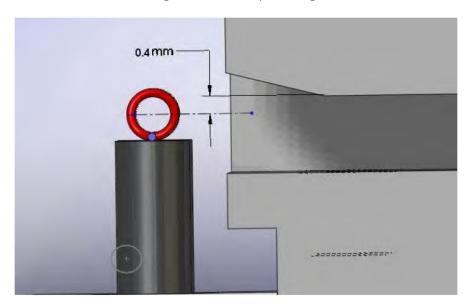


Figure 2-9. Filament alignment

- 21. Clean the mating surfaces of the spectrometer body and header with isopropyl alcohol and a clean lint free wipe. Agilent recommends use of the Vac-u-solv spectrometer cleaning kit (Agilent part number 670029096).
- 22. Center the replacement metal gasket inside the bolt pattern and outside of the body cavity. To prevent scratching of any sealing surface, do not use metal tools for this task (Figure 2-10).
- 23. Guide the spectrometer header into the pocket with the detector housing closest to the inlet.

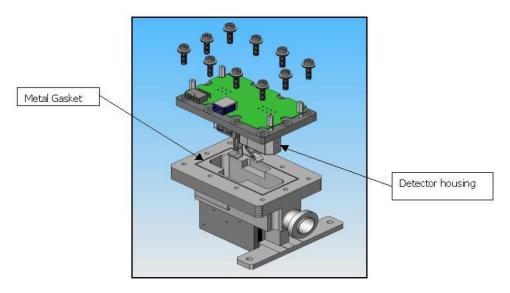


Figure 2-10. Spectrometer alignment

- 24. Insert a screw with three Belleville washers into each hole and finger tighten (see Figure 2-11).
- 25. Follow the torqueing pattern in Figure 2-11). Torque screws to 40 in-lbs (4.5 N-m).
- 26. Re-torque screws to 90 in-lbs (10.2 N-m) following the same pattern. Go through the entire torque pattern twice to ensure the metal gasket is firmly compressed.
- 27. Wait a minimum of five minutes, then torque the screws again in the same pattern (Figure 2-11) to a value of 90 in-lbs (10.2 N-m). This wait period allows the washers to decompress.

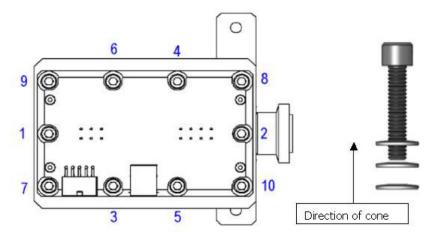


Figure 2-11. Tightening spectrometer header screws

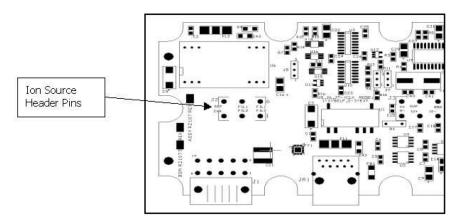


Figure 2-12. Ion source header pin schematic

- 28. On the PCB, use the resistance meter to verify an open circuit between any two of the six ion source header pins (except FIL-1 to FIL-1 and FIL-2 to FIL-2 which should be 0.3 Ohms or less). Also verify an open circuit between the body of the spectrometer and any of the ion source header pins (**Error! Reference source not found.**). If there is continuity (short circuit) at any of the points, remove the header and inspect for shorting.
- 29. If successful, leak check the spectrometer to ensure a leak free seal.

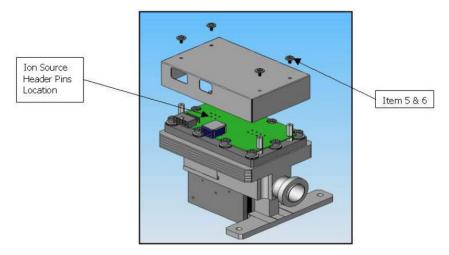


Figure 2-13. Ion source header pin locations

- 30. Place the spectrometer cover over the header and align the holes (Figure 2-13**Error! Reference source not found.**).
- 31. Install screws and washers (items 5 & 6), then tighten using a M3 Phillips screw driver (**Error! Reference source not found.**). Tighten one screw over the ground strap connector.
- 32. Re-plug in both the pre-amp and ion source cable.
- 33. Reinstall the leak detector covers and fasten hardware.
- 34. Power up the leak detector.
- 35. Let the unit run for 20-30 minutes, then perform a calibration (via the I/O, front panel display, or RS232), per the user manual, to validate a successful installation.



3 Filament Installation: Agilent Legacy VS Series Helium Leak Detector

The same filament replacement kit is compatible with any model G8610, G8611, or G8612, as well as legacy Agilent model VS series leak detectors.

3.1 Equipment Required for Agilent Legacy VS Series Helium Leak Detector

The following tools are suggested for assembly.

la	Nata
Item	Note
Hot Ion Source Replacement Kit (VSFLDHIS)	
Extended Length M5 Allen Wrench	For removing leak detector covers
Metric Allen wrench set	
Needle nose pliers or tweezer	
M3 Phillips head screw driver	
Torque wrench (must be adjustable to 40 in-	
lbs (4.5 N-m) and 90 in-lbs (10.2 N-m))	
Digital multimeter (Fluke 187 or equivalent)	For resistance and continuity measurements

Table 3-1. Equipment required for VS models

3.2 Installation Procedure for Agilent Legacy VS Series Helium Leak Detector

For clarity, some items have been omitted from views.

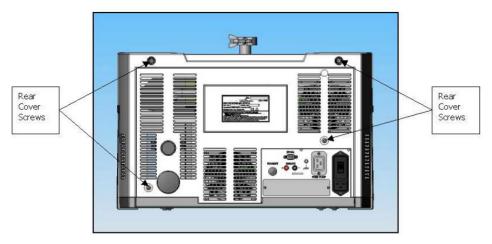


Figure 3-1. Rear screws

- 1. Turn off the power switch located on the back of the unit and unplug.
- 2. Wait 30 seconds for the high voltage to dissipate.



- 3. Using an extended length M5 Allen wrench, remove the four screws holding the rear plastic cover (Figure 3-1).
- 4. Detach the rear plastic cover from the unit.

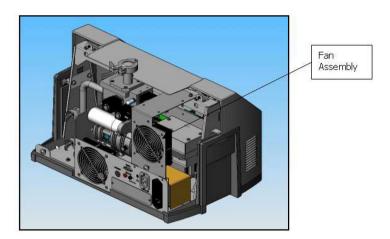


Figure 3-2. Fan assembly

5. Disconnect the fan cable and remove the fan assembly by unfastening two wing nuts and one M4 socket head cap screw (Figure 3-2).

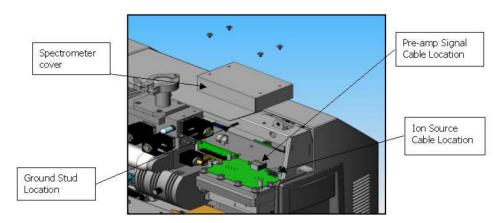


Figure 3-3. Cable locations

CAUTION

Static sensitive device, ensure that personnel are properly grounded before proceeding.

6. Disconnect the spectrometer ground cable, the preamp signal cable and the ion source cable from the spectrometer (Figure 3-3).

NOTE Cables not shown for clarity.





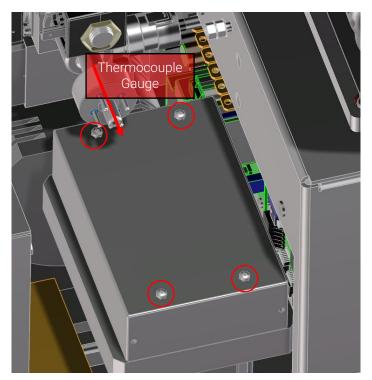


Figure 3-4. Spectrometer access

7. To remove the spectrometer top cover, it may be necessary to first pull straight out the thermocouple gauge (shown in Figure 3-4 with the red arrow. It is shown without the outside black plastic cover). Leave the thermocouple gauge connected to its wiring. Use an M3 Phillips head screw driver to remove the four screws securing it. The screw shown in the top right of Figure 3-4 will be securing a grounding strap. Leave the ground strap hanging from the leak detector frame. Disconnect the two electrical cables plugged into the spectrometer board, the pre-amp RJ45 style connector on the turbo side of the spectrometer, and the ion source multi-pin connector (Cables not shown for clarity: refer to Figure 3-5). Remove the top cover, set aside with the screws.



Static sensitive device, ensure that personnel are properly grounded before proceeding.

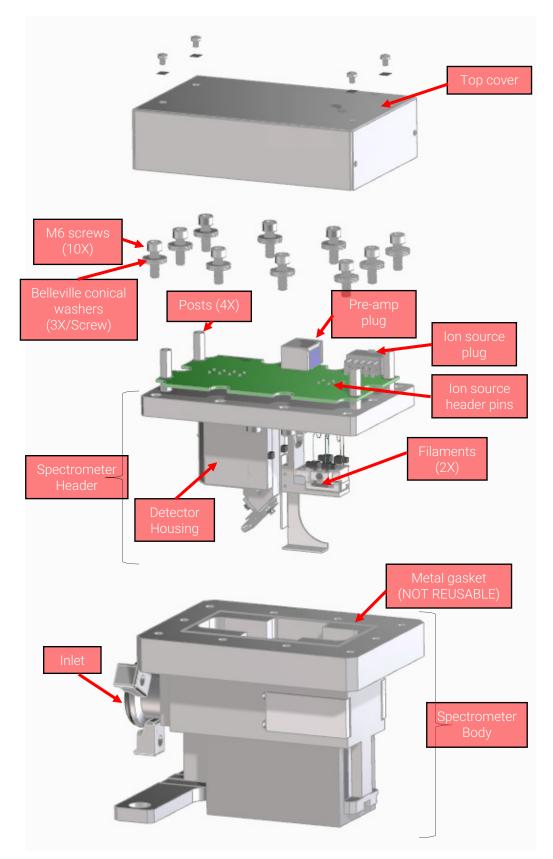


Figure 3-5. Spectrometer exploded view

CAUTION



Wear non-powdered, ESD-safe Nitride or equivalent gloves (not included in kit) to prevent skin oils from getting on vacuum surfaces.

Refer to Figure 2-3 for disassembly of the spectrometer header.

- 8. Loosen screws (10X) and remove spectrometer header from spectrometer body. The vacuum system vents to atmosphere as the screws are loosened. Retain the socket head cap screws and Belleville washers. Maintain correct orientation of Belleville (conical) washers when removing.
- 9. Remove the spectrometer header. Rest upside-down on the four posts sticking up from the printed circuit board.
- 10. Remove metal gasket and discard. Do not scratch the mating surface when removing the gasket. To prevent scratching of any sealing surface, do not use metal tools for this task. Do not attempt to reuse the gasket.
- 11. Examine the spectrometer cavity for discolored areas. If the inside of the spectrometer body appears dirty, clean it with Vac-u-solv spectrometer cleaning kit (Agilent part number 670029096).

Refer to Figure 3-6 for reference.

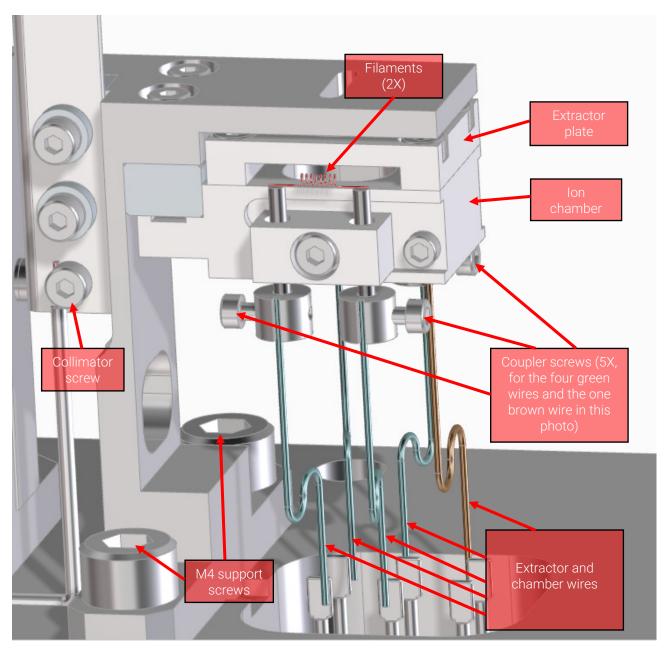


Figure 3-6. Ion Support Assembly



- 12. Loosen the four filament coupler screws.
- 13. Loosen the collimator screws.
- 14. Loosen two M1.6 socket head screws securing the ion source high voltage connection.
- 15. On a clean work surface, remove the two M4 support screws. See Figure 3-7.

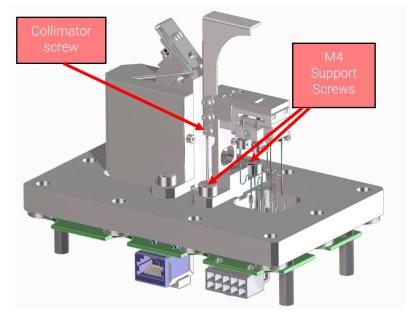


Figure 3-7. M4 support screws

16. Gently remove the ion support assembly from the spectrometer header.

NOTE



Ensure that no damage is done to the spectrometer wire during disassembly.

- 17. Position the new ion support assembly into the spectrometer header and align.
- 18. Secure the spectrometer header using two M4 support screws

- 19. Connect the collimator wire to the collimator plate using an M 1.5 screw. See Figure 3-8.
- 20. Connect the 4 coupler screws to their respective filaments.

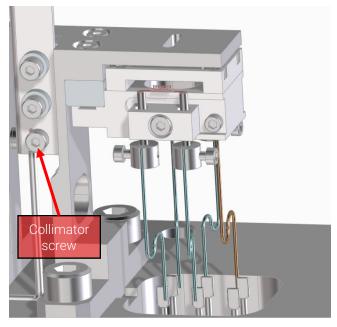


Figure 3-8. Collimator wire connection

21. Insert the high voltage ion source wire (brownish-orange wire in rendering) into the ion chamber and tighten the M1.6 socket head screw.

NOTE



Pull lightly with small pliers on the high voltage ion source wire (brownish-orange) to ensure it is connected securely and will not pull out.

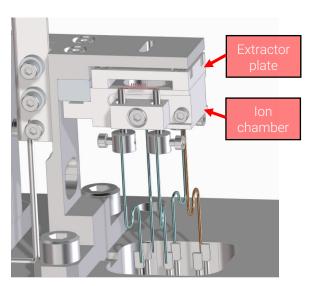


Figure 3-9. Ion chamber and extractor plate

22. Insert new filaments into a pair of couplers. Verify filament alignment as shown in Figure 3-10 and Figure 3-11. Keep screws loose while aligning the filament position, then tighten screws securely once aligned.

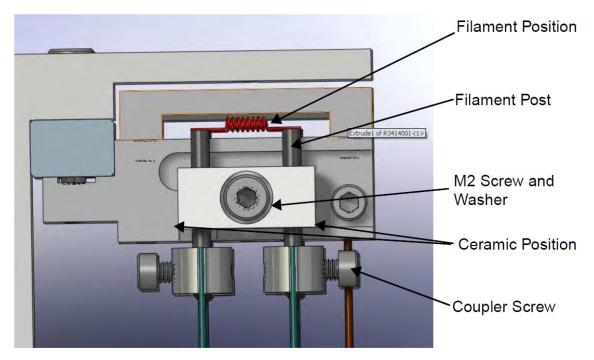


Figure 3-10. Filament positioning

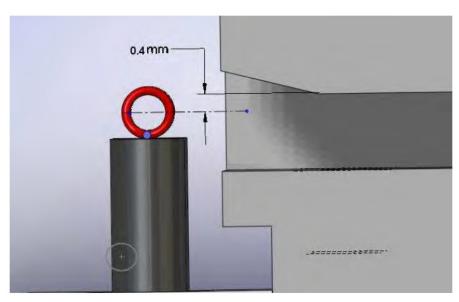


Figure 3-11. Filament alignment



- 23. Clean the mating surfaces of the spectrometer body and header with isopropyl alcohol and a clean lint free wipe. Agilent recommends use of the Vac-u-solv spectrometer cleaning kit (Agilent part number 670029096).
- 24. Center the replacement metal gasket inside the bolt pattern and outside of the body cavity. To prevent scratching of any sealing surface, do not use metal tools for this task (Figure 3-12).
- 25. Guide the spectrometer header into the pocket with the detector housing closest to the inlet.

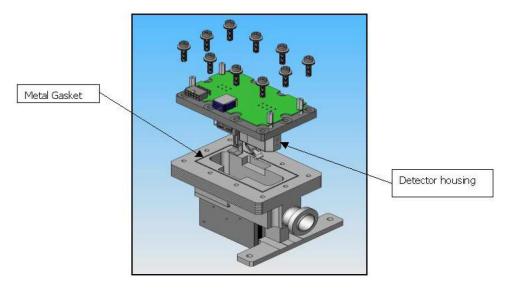


Figure 3-12. Spectrometer alignment

- 26. Insert a screw with three Belleville washers into each hole and finger tighten (see Figure 2-11).
- 27. Follow the torqueing pattern in Figure 3-13). Torque screws to 40 in-lbs (4.5 N-m).
- 28. Re-torque screws to 90 in-lbs (10.2 N-m) following the same pattern. Go through the entire torque pattern twice to ensure the metal gasket is firmly compressed.
- 29. Wait a minimum of five minutes, then torque the screws again in the same pattern (Figure 3-13) to a value of 90 in-lbs (10.2 N-m). This wait period allows the washers to decompress.

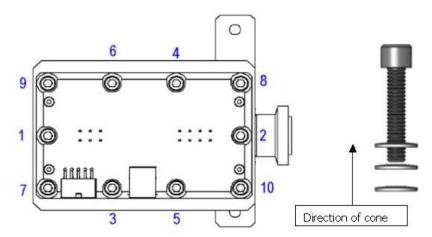


Figure 3-13. Tightening spectrometer header screws



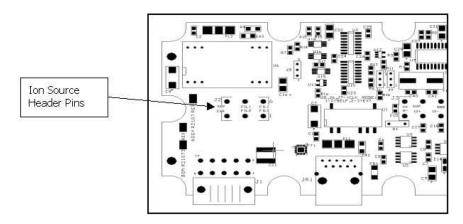


Figure 3-14. Ion source header pin schematic

- 30. On the PCB, use the resistance meter to verify an open circuit between any two of the six ion source header pins (except FIL-1 to FIL-1 and FIL-2 to FIL-2 which should be 0.3 Ohms or less). Also verify an open circuit between the body of the spectrometer and any of the ion source header pins (Figure 3-14). If there is continuity (short circuit) at any of the points, remove the header and inspect for shorting.
- 31. If successful, leak check the spectrometer to ensure a leak free seal.

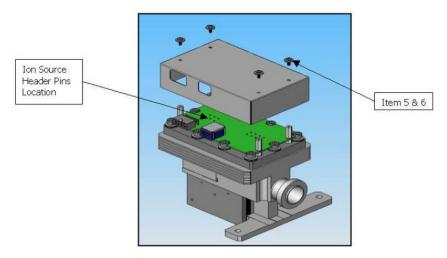


Figure 3-15. Ion source header pin locations

- 32. Place the spectrometer cover over the header and align the holes (Figure 2-13Figure 3-15).
- 33. Install screws and washers (items 5 & 6), then tighten using a M3 Phillips screw driver (**Error! Reference source not found.**). Tighten one screw over the ground strap connector.
- 34. Re-plug in both the pre-amp and ion source cable.
- 35. Reinstall the leak detector covers and fasten hardware.
- 36. Power up the leak detector.
- 37. Let the unit run for 20-30 minutes, then perform a calibration (via the I/O, front panel display, or RS232), per the user manual, to validate a successful installation.



This page intentionally left blank.



Dear Customer,

Please follow these instructions whenever one of our products needs to be returned.

Complete the attached Request for Return form and send it to Agilent Technologies (see below), taking particular care to include the completed **Health and Safety** declaration Section. No work can be started on your unit until we receive a completed copy of this form.

After evaluating the information, Agilent Technologies will provide you with a Return Authorization (RA) number via email or fax, as requested. Note: Depending on the type of return, a Purchase Order may be required at the time the Request for Return is submitted. We will quote any necessary services (evaluation, repair, special cleaning, etc.).

Product preparation

- Remove all accessories from the core product (e.g. inlet screens, vent valves).
- Prior to shipment and if applicable for your product, drain any oils or other liquids, purge or flush all gasses, and wipe off any excess residue.
- If ordering an Advance Exchange product, please use the packaging from the Advance Exchange to return the defective product.
- Seal the product in a plastic bag, and package product carefully to avoid damage in transit. You are responsible for loss or damage in transit.
- Include a copy of the Health and Safety Declaration in the shipping documentation on the outside of the shipping box of your returning product.
- Clearly label package with RA number. Using the shipping label provided will ensure the proper address and RA number are on the package. Packages shipped to Agilent without a RA clearly written on the outside cannot be accepted and will be returned.
- Return only products for which the RA was issued.

Shipping

- Ship to the location specified on the printable label, which will be sent, along with the RA number, as soon as we have received all of the required information. Customer is responsible for freight charges on returning product.
- Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, ADR, etc.) and carrier requirements.

RETURN THE COMPLETED **REQUEST FOR RETURN** FORM TO YOUR NEAREST LOCATION:

Europe		Noi	rth America	Pacific Rim
Fax:	00 39 011 9979 330	Fax:	1 781 860 9252	Please visit our website
Fax Free:	00 800 345 345 00			for individual
Toll Free:	00 800 234 234 00	Toll Free:	800 882 7426	office information
vpt-customercare@agilent.com		vpl-ra@agi	lent.com	http://www.agilent.com



TERMS AND CONDITIONS

Please read the terms and conditions below as they apply to all returns and are in addition to the Agilent Technologies Vacuum Product Division – Products and Services Terms of Sale.

- Unless otherwise pre-negotiated, customer is responsible for the freight charges for the returning product. Return shipments must comply with all applicable Shipping Regulations (IATA, DOT, etc.) and carrier requirements.
- Agilent Technologies is not responsible for returning customer provided packaging or containers.
- Customers receiving an Advance Exchange product agree to return the defective, rebuildable part to Agilent Technologies within 15 business days. Failure to do so, or returning a non-rebuildable part (crashed), will result in an invoice for the nonreturned/ non-rebuildable part.
- Returns for credit toward the purchase of new or refurbished Products are subject to prior
 Agilent approval and may incur a restocking fee. Please reference the original purchase order
 number.
- Units returned for evaluation will be evaluated, and a quote for repair will be issued. If you
 choose to have the unit repaired, the cost of the evaluation will be deducted from the final
 repair pricing. A Purchase Order for the final repair price should be issued within 3 weeks of
 quotation date. Units without a Purchase Order for repair will be returned to the customer, and
 the evaluation fee will be invoiced.
- Products returned that have not been drained from oil will be disposed.
- A Special Cleaning fee will apply to all exposed products
- If requesting a calibration service, units must be functionally capable of being calibrated.



Customer Information									
Company:			(Contac	t Name:				
ddress: Tel: Fax:									
Email:									
Equipment									
Product Description: Agilent Part N			No.:				Original Pu Reference:	nal Purchasing rence:	
Failure Description:				Type of Process (for which the equipment was used)					
Type of Return				•					
Type of Netalli									
		# (Hard copy mu			,				
☐ Exchange ☐ Repair		□ Upgrade [☐ Consignme	ent/Den	no 🗆 Calibratio	n □ Eva	luation F	Return for Credit	
Health and safety The product has been exposed to the (by selecting 'YES' you MUST complete the complete that the comple	e following : ete the table	substances: e to the right)	* Agilent wi biological, e decontamin	ill not a explosiv nation.	ease refer to MSE ecept delivery of an re substances or di	y product th oxins, PCB's	without written	evidence of	
	1		Trade Nar	me	Chemical Na	me Chei	mical Symbol	CAS Number	
Toxic	-	S □ NO							
Harmful		S □ NO							
Corrosive									
Reactive									
Flammable									
Explosive (*) Radioactive (*)		S \square NO							
Biological (*)		0N 🗆							
Oxidizing		0N 🗆						_	
Sensitive		0N 🗆						_	
Other Dangerous Substance		0N 🗆						+	
Goods Preparation	∐ YE	S 🗆 NO							
If you have replied YES to one of	f the above	a guantiana H	oo tho produ	int had	n purgod? □ VE	C 🗆 NO			
If yes, which cleaning agent/me		e questions. no	as the prout	ict bee	ilipulgeu: Li tE	3 🗆 NO			
Has the product k		ined from c	oil?		☐ YES	□ NC	D NOT A	APPLICABLE	
I confirm to place this declaration	on on the c	outside of the s	hipping box	ζ.					
I declare that t	he above i	information is	true and co	mnlete	e to the best of n	av knowled	lae and helief		
					ons on page 2 of				
Name:	. Otalia all	<u> </u>			Authorized Signa				
Position:					3				
Date:									
NOTE: If a product is received at	t Agilent w	hich is contan	ninated with	a toxio	or hazardous m	naterial tha	t was not discl	osed, the	
customer will be held responsit to Agilent employees as well as product.									

United StatesAgilent Technologies 121 Hartwell Avenue Lexington, MA 02421 - USA Tel +1 781 861 7200 Fax. +1 781 860 5437 Toll-Free: +1 800 882 7426 vpl-customercare@agilent.com

Belaium

Agilent Technologies Belgium S.A./N.V. Customer Contact Center Pegasus Park De Kleetlaan 12A bus 12 B-1831 Diegem Tel. +32 2 404 92 22 Fax. +32 2 626 46 30 customercare_belgium@agilent.cm

Brazil

Agilent Technologies Brasil Avenida Marcos Penteado de Ulhoa Rodrigues, 939 - 6° andar Castelo Branco Office Park Torre Jacarandá - Tamboré Barueri, Sao Paulo CEP: 06460-040 Toll-Free: +0800 728 1405

Agilent Technologies (China) Co. Ltd No.3, Wang Jing Bei Lu, Chao Yang Beijing, 100102, China Tel. +86 (0)10 64397888 Fax. +86 (0)10 64392765 Toll free: 800 820 6778 (Phone) Toll free: 400 820 6778 (Cell Phone) vacuum.cnmarketing@agilent.com vpc-customerservice@agilent.com

France Agilent Technologies Parc Technopolis - Z.A. de Courtaboeuf 3, avenue du Canada - CS 90263 91978 Les Ulis cedex, France Tel. +33 (0) 1 64 53 61 15 Fax. +33 (0) 1 64 53 50 01 vpf.sales@agilent.com

Germany and Austria

Agilent Technologies Sales & Services GmbH & Co. KG Lyoner Str. 20 60 528 Frankfurt am Main **GERMANY** Ph. +49 69 6773 43 2230 Fax. +49 69 6773 43 2250

India (Sales)

Agilent Technologies India Pvt. Ltd. Unit Nos 110-116, & Part of 101 & First Floor, Splendor Forum, Plot No. -3, District Centre, Jasola New Delhi-110025 Tel. +91 11 4623 7100 Fax. +91 4623 7105

India (Service)

Agilent Technologies India Pvt. Ltd. C-Block, RMZ Centennial Plot Number -8A, 8B, 8C, 8D, Doddanakundi Industrial Area, ITPL Road. Mahadevapura Post, Bangalore-560048 Tel. +91 80 40614000 Fax. +91 80 40148991

ItalyAgilent Technologies Italia S.p.A. Via F.Ili Varian, 54 10040 Leini, (Torino) - Italy Tel. +39 011 9979 111 Fax. +39 011 9979 350 Toll free: 00800 234 234 00 vpt-customerservice@agilent.com

Agilent Technologies Japan, Ltd. 9-1 Takakura-cho Hachioji-city, Tokyo, Japan Tel. +81- 3-5232-1253 Fax. +81-120-565-154 Toll-Free: +81-120-477-111 jp-vvt-sales.pdl-ext@agilent.com

Agilent Technologies Korea, Ltd. Ilshin Builiding 4F Yongsan-gu Hannam-daero Seoul Korea 04418 Tel. +82 (0)2 2194 9449 Fax. +82 (0)2 2194 9853 Toll free: 080 222 2452 vpk-customerservice@agilent.com

Mexico

Agilent Technologies Concepcion Beistegui No. 109 Col Del Valle C.P. 03100 – Mexico, D.F Tel. +52 5 523 9465 Fax. +52 5 523 9472

Netherlands

Agilent Technologies Netherlands B.V. Customer Contact Center Laan van Langerhuize 1, toren A-8 1186 DS Amstelveen Tel. +31 020 547 2600 Fax. +31 020 654 5748 customercare_netherlands@agilent.com

Singapore

Agilent Technologies Singapore Pte. 1 Yishun Avenue 7, Singapore 768923 Tel. (65) 6215 8045 Fax. (65) 6754 0574 Toll-Free: 1 800 2762622 vps-customerservice@agilent.com

Southeast Asia

Agilent Technologies Sales Sdn Bhd Unit 201, Level 2 uptown 2, 2 Jalan SS21/37, Damansara Uptown 47400 Petaling Jaya, Selangor, Malaysia Tel. +603 7712 6181 Fax. +603 7727 1239 Toll-Free: +1 800 880 805 vps-customerservice@agilent.com

Agilent Technologies Taiwan Limited No. 20 Gao-shuang Road, Ping-zhen Tao-Yuan City 32450 Taiwan, R.O.C. Tel. +8863 3 4959004 Toll-Free: 0800 018 768 vpw-customerservice@agilent.com

UK and Ireland

Agilent Technologies LDA UK Limited Lakeside Cheadle Royal Business Park Cheadle, Cheshire SK8 3GR, United Kingdom Tel. +44 01865291570 Fax. +44 01865291571 Toll-Free: 00 800 234 234 00 Toll-Free fax.: 00 800 345 345 00 vpt-customercare@agilent.com

Other Countries

Agilent Technologies Italia S.p.A. Via F.Ili Varian, 54 10040 Leini, (Torino) - Italy Tel. +39 011 997 9111 Fax. +39 011 997 9350 Toll-Free: 00 800 234 234 00 vpt-customercare@agilent.com

Customer Support & Service NORTH AMERICA:

Toll Free: 800 882 7426 vpl-ra@agilent.com Lexington-service@agilent.com

Toll-Free: 00 800 234 234 00 vpt-customercare@agilent.com

PACIFIC RIM:

please visit our website for individual office information http://www.agilent.com/chem/vacuum

Worldwide Web Site, Catalog and Order Online:

www.agilent.com/chem/vacuum

Representatives in most countries

© Agilent Technologies, Inc. 2017